



Quality Management



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About Subvision Surveys

Subvision Surveys is a niche provider of professional surveying services to Utilities, Asset owners and to the construction industry.

Contact Details

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1. Introduction

Subvision Surveys believes that its employees are its most valuable resource and that their health, safety and welfare is of paramount importance.

Subvision Surveys recognises health and safety as an integral part of its business performance by reducing workplace injuries and ill health, protecting the environment and reducing unnecessary losses and liabilities, and considers the successful management to be a key management objective.

Subvision Surveys is committed to:

Compliance with all legislative and regulatory requirements

The provision and maintenance of all plant, work equipment and safe systems of work

The safety and absence of risk to health in connection with the use, storage and transport of articles and substances

- The provision of suitable information, instruction, training and supervision
- A safe place of work, together with suitable means of access and exit
- The provision of emergency arrangements and facilities
- Continual improvement in all areas of health and safety management.

All employees are required to take reasonable care for their own health and safety and of others who may be affected by their actions or omissions, and cooperate with Subvision Surveys to ensure compliance with all legislative requirements and standards.

All business functions, sites and employees are expected to carry out their duties within the context of Subvision Surveys commitment to achieving high standards of health and safety in the workplace.

The Subvision Surveys Board is committed to developing a culture that supports the management of health and safety at all levels and shall ensure the necessary financial and physical resources, the competency of its employees and the provision of any necessary expert advice in order to support the health and safety policy.

2. Quality Policy

This is the Quality Policy of Subvision Surveys

Subvision Surveys is committed to delivering quality software solutions, services and client interactions. We have demonstrated this through a continuous process of regular quality audits and customer satisfaction surveys.

Subvision Surveys is also committed to our customers' ultimate success and to having the highest level of quality. It is our guiding principle to provide our external and internal customers with a level of quality and service that consistently meets or exceeds expectations through the following philosophies:

Continually maintaining and improving the effectiveness of our products and services through review and customer feedback.

To meet our policy, we should always be:

Customer Focused

- Constantly striving to develop products and services that meet or exceed the customer's and/or organisational requirements of our customers.
- Make commitments we fully understand and believe we can meet
- Meet all commitments to customers on time
- Effectively communicating of objectives to customers, suppliers and our employees.
- Aligning ourselves with the most competent base of suppliers available.

Performance Driven

- Verify that our products and services meet agreed requirements
- Hiring the best people in the industry, training those people and focusing them on delivering excellence.
- Monitor and continuously improve our business, products and services, organization and employees' performance

The system has been implemented using a combination of policy, objectives, computerised systems, documentation, performance standards and the use of competent personnel.

The system, including this policy and objectives, are continuously reviewed at management meetings to ensure that it is still effective and applicable to the organisation. The meeting will also look at the setting new objectives to continuously improve the system.



Signed ...

Name ...JAMES HOOK.....

Position ...Managing Director..... Date01/04/2021.....